

VENDOROCR

Privacy Policy

Effective Date: 22 February 2026 | Last Updated: 22 February 2026

1. Who We Are

VendorOCR ("we", "us", "our") is a pre-commercial platform currently in development. We provide an online platform for optical character recognition (OCR) and document processing services, accessible at vendorocr.com (the "Service").

Data Controller Contact: privacy@vendorocr.com

Note: VendorOCR is currently a pre-commercial platform. Full registered entity details will be published before the service becomes commercially available. The platform is currently in a development phase and invoice processing is not available at this time.

2. What Data We Collect

2.1 Account Data (Collected at Registration)

When you create an account using Google or Microsoft authentication, we receive and store the following information from your identity provider:

- Full name (as provided by your Google or Microsoft account)
- Email address
- Profile picture URL (if available)
- Unique identifier from the authentication provider (OAuth subject ID)

2.2 Technical Data (Collected Automatically)

When you access the Service, we automatically collect:

- IP address
- Browser type and version
- Device type and operating system
- Pages visited and timestamps
- Session cookies and authentication tokens

2.3 Document Data (Future Feature)

Document processing is not currently enabled. When this feature becomes available, this section will be updated to describe exactly what document data is collected, how it is processed, and how long it is retained. No documents are uploaded, processed, or stored at this time.

3. How We Use Your Data

We use the data described above for the following purposes:

- Account creation and authentication: To verify your identity and provide access to the Service.
- Service operation: To maintain, secure, and improve the platform.
- Communication: To send you important updates about the Service (e.g., changes to these terms, security notices). We will not send marketing communications without your explicit consent.
- Legal compliance: To comply with applicable laws and respond to lawful requests.

Legal Basis (GDPR Article 6): We process your personal data on the following bases: (a) contractual necessity (Article 6(1)(b)) for account creation and service delivery, (b) legitimate interests (Article 6(1)(f)) in operating, securing, and improving the platform, and (c) legal obligation (Article 6(1)(c)) where applicable.

4. Sub-Processors

We use the following third-party services to operate VendorOCR. Your data may be processed by these providers in accordance with their own privacy policies:

- Microsoft Azure — Cloud hosting, infrastructure, and authentication services. Data may be processed in EU data centres.
- Google — Authentication services (Google OAuth). Subject to Google's privacy policy.
- Microsoft — Authentication services (Microsoft OAuth). Subject to Microsoft's privacy policy.
- OpenAI — AI processing services (for future document processing features). Subject to OpenAI's data processing terms.
- Anthropic — AI processing services (for future document processing features). Subject to Anthropic's privacy policy.
- Google Gemini — AI processing services (for future document processing features). Subject to Google's AI privacy terms.

This sub-processor list will be updated as providers change. When document processing is enabled, a formal Data Processing Agreement (DPA) framework will be implemented.

5. Data Retention

We retain your account data for as long as your account is active. If you request deletion of your account, we will delete your personal data within 30 days, except where retention is required by law.

Technical logs (IP addresses, access logs) are retained for a maximum of 90 days for security and debugging purposes, after which they are automatically purged.

6. Your Rights

Under the UK GDPR and EU GDPR, you have the following rights regarding your personal data:

- Right of Access — Request a copy of the personal data we hold about you.
- Right to Rectification — Request correction of inaccurate or incomplete data.
- Right to Erasure — Request deletion of your personal data (“right to be forgotten”).
- Right to Restrict Processing — Request that we limit how we use your data.
- Right to Data Portability — Request your data in a structured, machine-readable format.
- Right to Object — Object to processing based on our legitimate interests.
- Right to Withdraw Consent — Withdraw consent at any time (this does not affect the lawfulness of processing before withdrawal).

To exercise any of these rights, contact us at privacy@vendorocr.com. We will respond within 30 days.

If you believe we have not handled your data correctly, you have the right to lodge a complaint with the UK Information Commissioner’s Office (ICO) at ico.org.uk, or with your local EU supervisory authority.

7. Data Security

We implement appropriate technical and organisational measures to protect your personal data, including encrypted data transmission (TLS/HTTPS), secure authentication via established OAuth providers, access controls on all infrastructure, and regular security reviews.

No system is 100% secure. If a data breach occurs that poses a risk to your rights, we will notify affected users and the relevant supervisory authority within 72 hours as required by GDPR.

8. International Data Transfers

Your data is primarily processed within the European Economic Area (EEA) and the United Kingdom. Some of our sub-processors (OpenAI, Anthropic) may process data in the United States. Where data is transferred outside the EEA/UK, we ensure appropriate safeguards are in place, such as Standard Contractual Clauses (SCCs) or adequacy decisions.

9. Cookies

VendorOCR uses the following types of cookies:

- Essential Cookies — Required for authentication and session management. These cannot be disabled as the Service cannot function without them.
- Analytics Cookies — Not currently used. If we introduce analytics in the future, we will update this policy and obtain your consent where required.

For full details, see our Cookie Policy. You can manage cookies through your browser settings. Note that disabling essential cookies will prevent you from using the Service.

10. Children's Privacy

VendorOCR is not intended for use by individuals under the age of 16. We do not knowingly collect personal data from children. If we become aware that we have collected data from a child, we will delete it promptly.

11. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify registered users of material changes by email. The "Last Updated" date at the top of this document reflects the most recent revision. Continued use of the Service after changes constitutes acceptance of the updated policy.

12. Contact

For any questions or concerns about this Privacy Policy or your personal data:

Email: privacy@vendorocr.com

Website: vendorocr.com