

# VENDOROCR

## Terms of Service

Effective Date: 22 February 2026 | Last Updated: 22 February 2026

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### 1. Introduction

These Terms of Service ("Terms") govern your access to and use of the VendorOCR platform, including the website at vendorocr.com and all related services (collectively, the "Service"). By registering for an account or using the Service, you agree to be bound by these Terms.

VendorOCR ("we", "us", "our") is a pre-commercial platform currently in development. These Terms form a legally binding agreement between you and VendorOCR.

*VendorOCR is currently in a development phase and offered free of charge. Invoice processing features are not available at this time. These Terms will be updated when paid features become available.*

### 2. Account Registration

To use the Service, you must create an account by authenticating through Google or Microsoft. By registering, you confirm that:

- You are at least 16 years of age.
- The information provided through your authentication provider is accurate.
- You are responsible for maintaining the security of your account credentials.
- You will notify us immediately at [privacy@vendorocr.com](mailto:privacy@vendorocr.com) if you become aware of any unauthorised use of your account.

We reserve the right to suspend or terminate accounts that violate these Terms or that we reasonably believe are being used fraudulently.

### 3. Service Description and Availability

VendorOCR is an online platform that provides OCR and document processing capabilities powered by artificial intelligence.

**Current Status:** The Service is in a pre-commercial phase. Document processing features are not currently enabled. You may create an account and access the platform, but no document upload or processing functionality is available at this time.

We provide the Service on an "as is" and "as available" basis. We make no guarantees regarding uptime, availability, accuracy, or reliability. We reserve the right to modify, suspend, or discontinue the Service (or any part of it) at any time, with or without notice.

### 4. User Responsibilities and Upload Terms

*This section will become fully operative when document processing is enabled. By agreeing to these Terms now, you accept these obligations in advance.*

When document processing becomes available, you acknowledge and agree that:

#### 4.1 Ownership and Authority

- You own or have full legal authority to upload any documents you submit to the Service.
- You have obtained all necessary consents from any individuals whose personal data appears in uploaded documents.
- You are solely responsible for ensuring that your use of the Service complies with all applicable data protection laws, including GDPR, in respect of any personal data contained in your documents.

#### 4.2 Prohibited Content

You must not upload documents that:

- You do not have the legal right to process.
- Contain data that you are legally prohibited from sharing with third parties.
- Are intended to test, probe, or compromise the security of the Service.
- Contain malicious code, malware, or harmful content.

#### 4.3 Your Data, Your Responsibility

**Important:** VendorOCR processes documents on your behalf using AI services. We act as a data processor when handling your documents. You remain the data controller and bear full responsibility for the legality of the data you upload. We do not review, audit, or verify the contents of your documents for legal compliance.

### 5. Intellectual Property

#### 5.1 Your Content

You retain all ownership rights to documents and data you upload to the Service. By uploading content, you grant us a limited, non-exclusive licence to process that content solely for the purpose of providing the Service to you. We do not claim ownership of your data.

#### 5.2 Our Platform

The VendorOCR platform, including its design, code, branding, and documentation, is the intellectual property of VendorOCR. You may not copy, modify, distribute, or reverse-engineer any part of the platform without our written consent.

### 6. Limitation of Liability

To the maximum extent permitted by applicable law:

- The Service is provided "as is" without warranties of any kind, whether express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, accuracy, or non-infringement.
- We shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or business opportunities.
- Our total aggregate liability to you for any claims arising from or related to the Service shall not exceed the total amount you have paid to us in the twelve (12) months preceding the claim, or £100, whichever is greater.
- We are not liable for the accuracy, completeness, or reliability of any AI-generated outputs, including OCR results, data extraction, or accounting classifications. You are responsible for verifying all outputs before relying on them.

**AI Output Disclaimer:** VendorOCR uses artificial intelligence to process documents. AI outputs may contain errors. You must independently verify all results before using them for accounting, tax, legal, or any other professional purpose. VendorOCR does not provide accounting, tax, or legal advice.

## 7. Indemnification

You agree to indemnify and hold harmless VendorOCR, its operators, and its affiliates from and against any claims, damages, losses, or expenses (including reasonable legal fees) arising from:

- Your breach of these Terms.
- Your violation of any applicable law or regulation.
- Documents you upload that infringe third-party rights or contain unlawfully processed personal data.
- Your reliance on AI-generated outputs without independent verification.

## 8. Termination

You may close your account at any time by contacting us at [privacy@vendorocr.com](mailto:privacy@vendorocr.com). Upon termination, we will delete your personal data in accordance with our Privacy Policy.

We may suspend or terminate your account at any time, for any reason, with or without notice. Reasons for termination may include (but are not limited to) violation of these Terms, suspected fraudulent activity, or discontinuation of the Service.

Sections 5, 6, 7, 9, and 10 survive termination.

## 9. Governing Law and Disputes

These Terms shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising from or relating to these Terms or the Service shall be subject to the exclusive jurisdiction of the courts of England and Wales.

*Governing law and jurisdiction may be updated once the operating company is formally established in a specific jurisdiction.*

## 10. General Provisions

**Entire Agreement:** These Terms, together with the Privacy Policy, Cookie Policy, and Data Processing Agreement (when applicable), constitute the entire agreement between you and VendorOCR.

**Severability:** If any provision of these Terms is found to be unenforceable, the remaining provisions shall continue in full force and effect.

**No Waiver:** Our failure to enforce any right or provision of these Terms does not constitute a waiver of that right or provision.

**Assignment:** We may assign or transfer these Terms without your consent. You may not assign your rights under these Terms without our prior written consent.

## 11. Changes to These Terms

We may modify these Terms at any time. Material changes will be communicated to registered users by email or by a prominent notice on the Service. Your continued use of the Service after such changes constitutes acceptance of the revised Terms. If you do not agree to the revised Terms, you must stop using the Service and close your account.

## 12. Contact

For questions about these Terms:

**Email:** [privacy@vendorocr.com](mailto:privacy@vendorocr.com)

**Website:** [vendorocr.com](http://vendorocr.com)